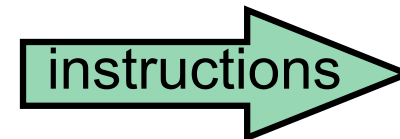


Accessing and Downloading SMART Notebook version 10

STEP 1

OBTAIN A PRODUCT KEY

This step needs to only be completed
ONCE PER SCHOOL. I recommend
Key Teachers/Computer Coordinator
completes STEP 1



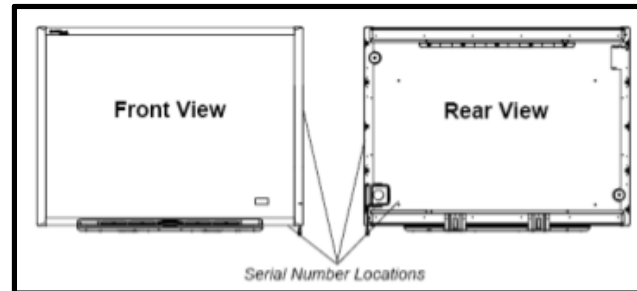
STEP 1

OBTAIN A PRODUCT KEY- INSTRUCTIONS



Find the serial number of **ONE** SMART Board in your school

Where do I find it?



The serial number on your SMART Board interactive whiteboard always begins the letters SB followed by the interactive whiteboard's model number.

SB660-Rx-xxxx

SB680-Rx-xxxx

The serial number can include numbers, letters and hyphens.

STEP 1

OBTAIN A PRODUCT KEY- INSTRUCTIONS
continued

Enter in your details and serial number

[!\[\]\(dfbd6b3763a6d1d9afaa974f64e2e4b5_img.jpg\)http://smarttech.com/nb10productkey/](http://smarttech.com/nb10productkey/)

Complete the survey and user info

STEP 2

SMART will send you an email with your product key

Your product key for Notebook software is on its way.

SMART is now sending you an e-mail to this address:

The e-mail will contain the following information:

- A product key to activate the full version of Notebook software 10
- A link to the download page

If you have any questions about your upgrade, please contact SMART customer information at 1.888.42.SMART or +1.403.245.0333 or info@smarttech.com.

Example of the email



Extraordinary made simple™

Dear Rob Mayer

Your SMART product serial number has been validated, and you have qualified for an upgrade to Notebook collaborative learning software 10.

To upgrade to Notebook™ software 10, please visit our [Notebook software download page](#). During the installation process, you will be asked to enter a product key to activate your software.

Here is your product key:

One product key is all you need

Whether you require single or multiple installations of Notebook software 10, you will only have to enter one product key to activate the software. If you do not enter a product key at the time of installation, your software will remain an evaluation version that will expire in 30 days.

Don't worry about existing Notebook files. Although your current version of the software will be upgraded to Notebook software 10, all your previously created Notebook files are compatible with this new version.

Upgrade

← Click here to upgrade

We hope you enjoy using Notebook software 10 and it's many new lesson-creation and delivery features.

Yours truly,

SMART Technologies



STEP 3

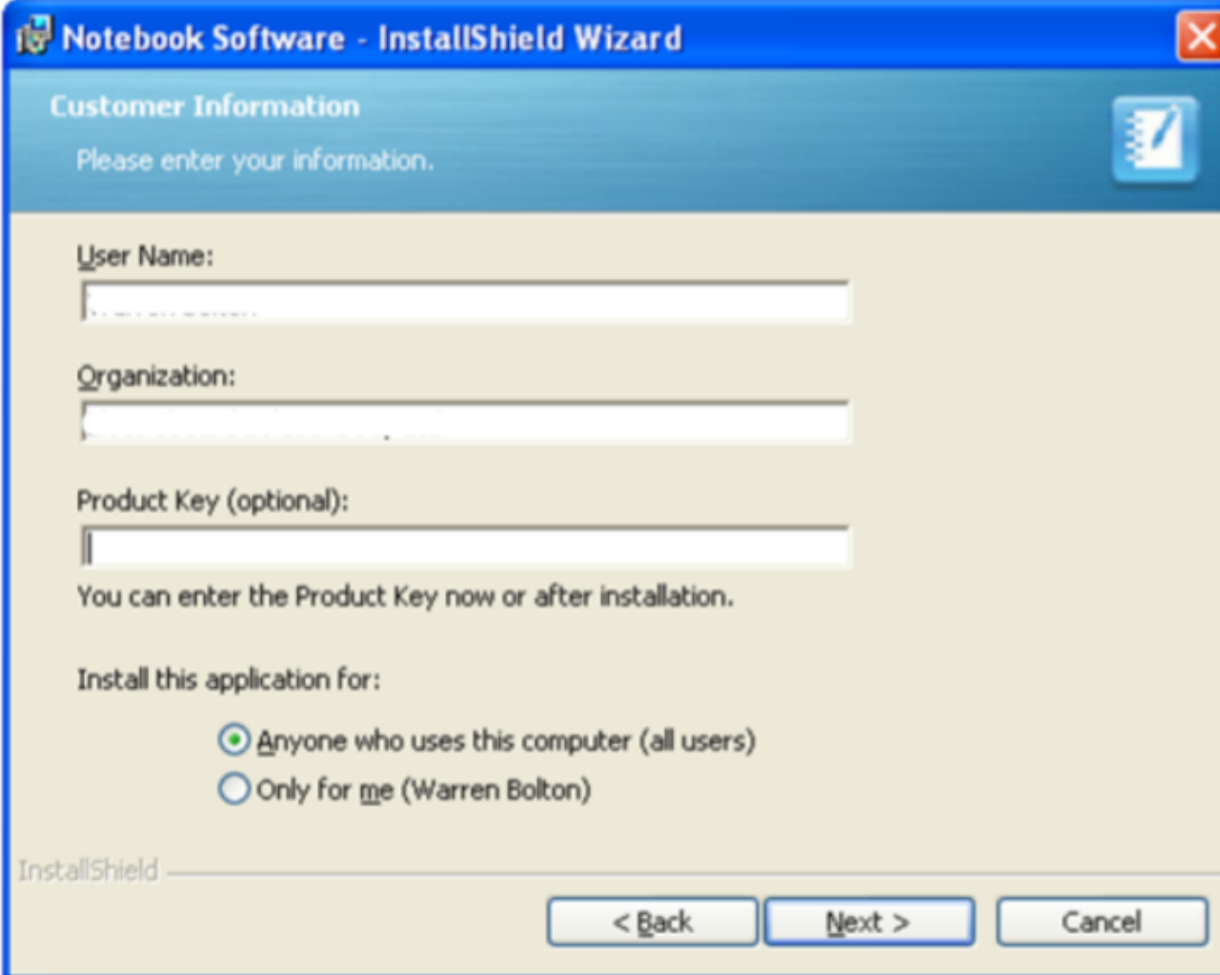
Download the software

 <http://smarttech.com/NB10ProductKey/Download.aspx>

TIPS

- 😊 Please save your 'my content' gallery before uninstalling your previous software (My content → export as collection file)
- 😊 Please read notes under '**IMPORTANT**'
- 😊 At the bottom of the page you will see '**supporting documentation**'. Please read carefully for full instructions
- 😊 Save the software on your server so you can just install it in the rooms later rather than download it every time.
- 😊 **Administrator Toolkit**
For network-wide installations for multiple users in work groups, computer labs or institutional environments, please download the Administrator Toolkit.

When Notebook software install is complete
enter your emailed product key



The image shows a Windows-style installation wizard window titled "Notebook Software - InstallShield Wizard". The window has a blue header bar with a close button in the top right corner. Below the header, the title "Customer Information" is displayed in a light blue bar, followed by the instruction "Please enter your information." and a small icon of a notepad with a pencil. The main area of the window is light beige and contains three text input fields: "User Name:", "Organization:", and "Product Key (optional):". Below the "Product Key" field, there is a note: "You can enter the Product Key now or after installation." Further down, the text "Install this application for:" is followed by two radio button options: "Anyone who uses this computer (all users)" (which is selected) and "Only for me (Warren Bolton)". At the bottom left, the text "InstallShield" is visible. At the bottom right, there are three buttons: "< Back", "Next >", and "Cancel".

Notebook Software - InstallShield Wizard

Customer Information

Please enter your information.

User Name:

Organization:

Product Key (optional):

You can enter the Product Key now or after installation.

Install this application for:

☒ Anyone who uses this computer (all users)

☐ Only for me (Warren Bolton)

InstallShield

< Back Next > Cancel

STEP 4

Give your staff the product key and download instructions for Notebook 10 so they can download at home. Please run through this with the before handing out the product key

HOW TO DOWNLOAD SMART NOTEBOOK VERSION 10 AT HOME

To download the software please visit:

<http://smarttech.com/NB10ProductKey/Download.aspx>

Please read all of the instructions and supporting documents first. Please choose the software applicable to your operating system.

To activate your software you will need to enter in the below product key when the installation is complete:

Product Key for _____ *(school name)* _____:

example →